Lynne Engledow

WC Docket No 12-375

From:

MiChelle Moore

Sent:

Tuesday, September 16, 2014 2:34 PM

To: Subject: Lynne Engledow prison phone rates ACCEPTED/FILED

SEP 17 2014

Hi Lynne -

Federal Communications Commission Office of the Secretary

I was told to contact you, maybe you can offer some insight or direction...

As you know, in August of 2013 - the FCC barred the high long distance rates for phone calls from prisons and jails.. .this has made a truly positive impact on SO MANY PEOPLE!... myself included.

The trouble now is.... it's cheaper for an incarcerated individual to call outside the state (long distance) than it is for that individual to call inside the state -- to a local number!!

I'm in Arkansas -- and we've been fighting this issue for some time now. We've sent letters and emails and expressed our concern to the board of corrections and the head of the corrections many times over now. There has been VERY LITTLE positive outcome from this. And by this I mean... there was recently a bid open for the phone contract.... We spoke out about the high fees, the connection fees and commissions that the dept of corrections was receiving. Our actions caused this bid to be placed on hold for a couple of months.....this is good. BUT -- now, it's back on the table...the bid is open again...and they're still looking to charge the higher fees, the connection fees and the commissions are still there.

What else can we do??

Can you offer some suggestions or directions on this, please? Thank you for your time and previous efforts on this issue.

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MiChelle Moore

"Act as if what you do makes a difference. It does." - William James, psychologist

"When I see the Ten Most Wanted Lists... I always have this thought: If we'd made them feel wanted earlier, they wouldn't be wanted now." ~Edie Cantor

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